NC DEPARTMENT OF
HEALTH AND HUMAN SERVICES
Division of Mental Health, Developmental Disabilities and Substance Abuse Services

ROY COOPER • Governor
MANDY COHEN, MD, MPH • Secretary
KODY H. KINSLEY • Interim Senior Director

May 31, 2018

MEMORANDUM

TO: LME-MCO CEOs

FROM: Kody H. Kinsley KHK

RE: Third Quarter SFY2018 Compliance with Reporting Requirements in the DHHS-LME-MCO Performance Contract

Enclosed please find the Third Quarter SFY2018 Report on Compliance with Performance Contract Reporting Requirements. The report shows each LME-MCOs' performance during the quarter on submitting reports and data required in the DHHS-LME Performance Contract. The report may also be found on-line at: http://www.ncdhhs.gov/divisions/mhddsas/reports.

Monitoring the reporting requirements helps to ensure data integrity and receipt of reliable information needed for Federal reporting and for the oversight of specific fiscal and program objectives. These reports also directly impact increases in the accountability and effectiveness of LME-MCO and provider systems associated with improved client identification, participation, quality of care and service outcomes.

LME-MCOs routinely review their individual results with their area boards and CFACs and within their quality management programs for quality assurance and improvement purposes. CEOs have used these reports for LME-MCO self-monitoring, and these reports have been instrumental in the adoption and implementation of local improvement projects to enhance LME-MCO performance.

Statewide, the LME-MCOs met 97 percent of the five report submission requirements and 87 percent of the ten data submission requirements measured this quarter. Congratulations and thank you to the one LME-MCO that met 100 percent of all 15 requirements measured for the quarter. The other LME-MCOs met from 80 to 93 percent of the 15 report and data submission requirements. We appreciate your efforts to help us manage the programs and services of our system.

The enclosed report provides information and results for each reporting requirement as well as graphs displaying performance trends for report and data submission over the past 4 ¾ years for each LME-MCO and the state.

If you have questions, please contact your LME-MCO liaison. He or she will assist in getting answers to questions and/or having errors corrected.

cc: Dave Richard, DMA
Sandy Terrell, DMA
Deborah Goda, DMA
Yvonne French, DMH/DD/SAS