



NC DEPARTMENT OF  
**HEALTH AND  
 HUMAN SERVICES**  
 Division of Mental Health, Developmental  
 Disabilities and Substance Abuse Services

**ROY COOPER** • Governor  
**MANDY COHEN, MD, MPH** • Secretary  
**VICTOR ARMSTRONG** • Director

May 25, 2021

**MEMORANDUM**

**TO:** LME-MCO CEOs  
**FROM:** Matt Herr, Assistant Director for System Performance  
**RE:** Third Quarter SFY2021 Compliance with Reporting Requirements in the DHHS-LME-MCO Performance Contract

DocuSigned by:

*Matt Herr*

5BB6173A6F2A4AF...

Enclosed please find the Third Quarter SFY2021 Report on Compliance with Performance Contract Reporting Requirements. The report shows each LME-MCOs' performance during the quarter on submitting reports and data required in the DHHS-LME Performance Contract. The report may be found on the Division's website:

<https://www.ncdhhs.gov/divisions/mhddsas/reports/performance-contracts-quarterly-report>.

Monitoring the reporting requirements helps to ensure data integrity and receipt of reliable information needed for Federal reporting and for the oversight of specific fiscal and program objectives. These reports also directly impact increases in the accountability and effectiveness of LME-MCO and provider systems associated with improved client identification, participation, quality of care and service outcomes.

LME-MCOs routinely review their individual results with their area boards and CFACs and within their quality management programs for quality assurance and improvement purposes. CEOs have used these reports for LME-MCO self-monitoring, and these reports have been instrumental in the adoption and implementation of local improvement projects to enhance LME-MCO performance.

Statewide, the LME-MCOs met 100 percent of the five report submission requirements and 95 percent of the nine data submission requirements measured this quarter.

Congratulations and thank you to the four LME-MCOs that met all 14 requirements, and three LME-MCO's that met 13 of the 14 report and data submission requirements this quarter. We appreciate your efforts to help us manage the programs and services of our system.

The enclosed report provides information and results for each reporting requirement as well as graphs displaying performance trends for report and data submission over the past six years for each LME-MCO and the state.

If you have questions, please contact your LME-MCO liaison. He or she will assist in getting answers to questions and/or having errors corrected.

cc: Dave Richard, NC Medicaid  
 Deborah Goda, NC Medicaid  
 Brad Owen, DMH/DD/SAS

Lisa Jackson, DMH/DD/SAS  
 Yvonne French, DMH/DD/SAS

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF MENTAL HEALTH, DEVELOPMENTAL DISABILITIES AND SUBSTANCE ABUSE SERVICES

LOCATION: 306 N. Wilmington Street, Bath Building, Raleigh, NC 27601  
 MAILING ADDRESS: 3001 Mail Service Center, Raleigh, NC 27699-3001  
 www.ncdhhs.gov • TEL: 919-733-7011 • FAX: 919-508-0951

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER