MyNCWIC Portal Features

My Appointment Calendar



- View upcoming appointments.
- Cancel, reschedule or request an appointment.
- Quick access to telehealth appointments.
- Upload documentation and answer questions before your appointment and save time.

My Family

- See a list of family members on WIC.
- Send information to your WIC clinic about a new family member.

My Contact Info



• See and edit your address, phone number and email address.

My Documents



• View and download documents from your WIC clinic including a list of food benefits, nutrition education materials and more. The MyNCWIC Portal can be used on your phone, tablet, computer or any other device with internet connection.

Create quick access to MyNCWIC

Android phones:

- 1. Open your internet browser and navigate to myncwic.ncdhhs.gov/ portal.
- 2. Tap the menu icon (three dots in upper right-hand corner).
- 3. Tap "Add to Home Screen."
- 4. Type in a name for the website shortcut, then you will see it added your home screen.

Apple phones:

- 1. Open your internet browser and navigate to myncwic.ncdhhs.gov/ portal.
- 2. Tap the share icon.
- 3. Tap "Add to Home Screen."
- 4. Type in a name for the website shortcut, then click "Done." You will then see it added to your home screen.



NC Department of Health and Human Services Division of Child and Family Well-Being Community Nutrition Services Section www.ncdhhs.gov/nc-wic-cacfp

This institution is an equal opportunity provider. 000,000 copies of this public document were printed at a cost of \$0,000 or \$0.00 per copy. 08/24 CNSS # 2965 Great news! The North Carolina WIC Program has a new online portal called the

MyNCWIC Portal



See, prepare for and even attend appointments online. The MyNCWIC Portal helps you to get the most of your WIC appointment.

Sign up today!

Welcome to the **MyNCWIC** Portal



Access to the MyNCWIC Portal is a secure process that uses North Carolina ID (NCID) and a onetime process that connects your NCID to your WIC Family information.

This one-time connection process requires:

- An email address to receive a verification link.
- Your 16-digit eWIC card number.
- Your date of birth, as the parent or guardian.
- Your zip code as known by WIC.

Follow these steps to set-up an NCID username and password:

1 To begin, go to www.ncid.govthen, below the NCID Login, click Register.

(4)



signing-in.

questions (name, address, phone number, email and

Wait the requested 5 minutes, then go to www.myncwic.ncdhhs.gov/portal.



Select Yes to consent to connect your WIC account to vour newlv formed NCID.

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Enter your eWIC card number, date of birth and zip code, then click Submit.

After your accounts are linked, you will be led to the MyNCWIC Portal home screen.



The registration process is completed. All future logins to the MyNCWIC Portal will only require your username and password.

www.myncwic.ncdhhs.gov/portal