



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

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LME-MCO Joint Communication Bulletin # J396

DATE: June 18, 2021

TO: Local Management Entities-Managed Care Organizations (LME-MCOs)

FROM: Renee Rader, Assistant Director for Policy and Programs, DMH/DD/SAS
Deb Goda, Behavioral Health Unit Manager, NC Medicaid

SUBJECT: State-Funded Day Supports Service

This communication bulletin informs LME-MCOs of the following changes to the amended Division of Mental Health, Developmental Disabilities and Substance Abuse Services (DMH/DD/SAS) state-funded service definition effective July 1, 2021.

Day Supports (DS) service requirements are as follows:

- DS is a group service that provides assistance to individuals 16 years of age and older with acquisition, retention, or improvement in socialization and daily living skills and is one option for a meaningful day activity.
- Group services are provided as outlined within the Person-Centered Plan (PCP) or Individual Support Plan (ISP) are able to be fully addressed.
- Maximum group service ratio: Paraprofessional to individuals ratio is 1:4 as long as services outlined within the PCP or ISP are able to be fully addressed.
- The service is often provided in a licensed DS provider facility or by an Adult Day Health provider that serves individuals with Intellectual and Developmental Disabilities (I/DD) or Traumatic Brain Injury (TBI); however, this service may be delivered in the community as well.
- The service requires a NC Support Needs Assessment Profile (NC-SNAP) score at Level 2 or higher, a Supports Intensity Scale (SIS) rating at Level C or higher, or a TBI Assessment requiring a moderate to high level of supervision and support in most settings.
- A psychological, neuropsychological, or psychiatric evaluation supported by appropriate psychological/neuropsychological testing that denotes an I/DD diagnosis as defined by G.S. 122C-3(12a) must be completed by a qualified licensed professional prior to the provision of this service. For individuals with a TBI, a clinical exam completed by a qualified licensed professional is required noting a TBI diagnosis as defined by G.S. 122C-3(38a).
- Service authorization must be completed by a Qualified Professional prior to the day services are provided.

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- A service order must be signed by a qualified professional, physician, licensed psychologist, physician assistant, or nurse practitioner, consistent with their scope of practice prior to or on the first day DS (IDD and TBI) services are rendered.
- Individuals participating in the following programs are not eligible for DS services: Home & Community-Based Services (HCBS) waiver members/beneficiaries, individuals receiving I/DD or TBI-related (b)(3) day services or individuals receiving Medicaid In Lieu of Services (ILOS) which include a meaningful day component.
- The service may not exceed three hours per day on school days for individuals 16 – 22 years of age who have not graduated from high school.
- The service may not exceed 30 hours a week.
- Transportation to/from the individual’s home, the DS facility and points of travel in the community as outlined in the PCP or ISP is included to the degree that such travel is not reimbursed by another funding source and not for personal use. Transportation to and from the licensed day program is the responsibility of the DS provider.

Service Rate: The service rate is \$2.74/15 minutes - \$10.96/hour. The procedure code is YM590 (Group). The LME-MCOs maintain rate setting authority.

Billing should be completed as follows:

- Individuals NEW to the DS service should enroll in DS (Group) and utilize the new NCTracks procedure code (YM590) effective July 1, 2021.
- Individuals CURRENTLY enrolled in DS should transition to DS (Group) or another service by Jan. 31, 2022. Upon transitioning to the new service, the expectation is to utilize the new NCTracks procedure code (YM590). The current NCTracks procedure code (YM580) will expire effective Feb. 1, 2022.

If you have any questions, please contact Stephanie Jones at 984-236-5043 or LaToya Chancey at (984) 236-5044, or e-mail DMHIDDCONTACT@dhhs.nc.gov.

Attachment(s): Day Supports service definition (I/DD and TBI)
Day Supports (I/DD and TBI) FAQs (Frequently Asked Questions)

Previous bulletins can be accessed at: www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins

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