

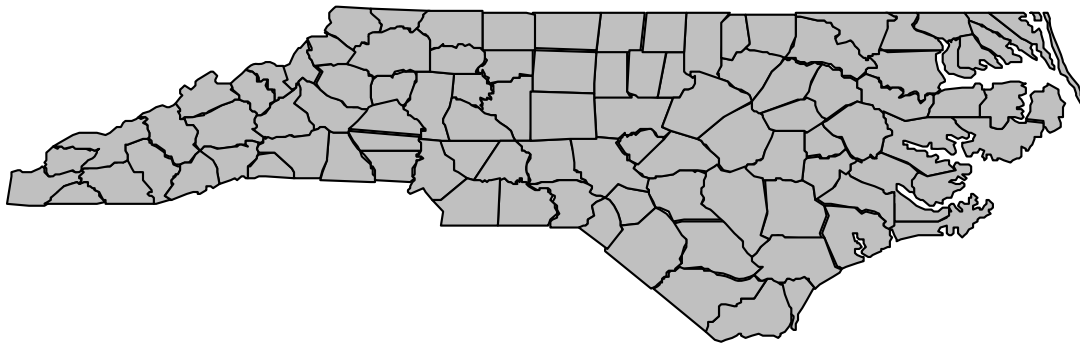
**North Carolina Department of Health and Human Services  
Division of Mental Health, Developmental Disabilities and Substance Abuse Services**

**NC-TOPPS**

North Carolina Treatment Outcomes and Program Performance System

**Adult Mental Health Consumers  
Initial Interviews Matched to 3-Month Update Interviews  
Statewide**

Note: Initial Interviews were conducted July 1, 2009 through June 30, 2010 and matched to Update Interviews conducted through December 31, 2010.



Report Produced By:

Institute for Community-Based Research  
National Development & Research Institutes, Inc. (NDRI)

Data Collected By:

Center for Urban Affairs and Community Services (CUACS)  
NC State University

Prepared For:

Quality Management Team  
Community Policy Management Section  
DMH/DD/SAS  
NC DHHS

January 2011



### Matched Initial/Update Report

This report provides Initial and Update Interview information gathered through the online North Carolina Treatment Outcomes and Program Performance System (NC-TOPPS). The report is divided into three parts and provides information on the consumer and treatment received.

I	II	III
Age	Employment	Suicidal thoughts
Gender	Substance misuse	Aggressive behavior
Race/Ethnicity	Legal involvement	Self-destructive
DSM-IV diagnoses	Housing arrangement	Physical violence
Treatment participation	Academic performance	Sexual behaviors
Services needed & received	Barriers to treatment	Health care services

Information for Part I can be obtained by the clinician from the consumer record. The preferred method for completing Part II is a personal interview; however, a telephone interview, clinical records or notes can also be used to gather this information. Information contained in Part III can only be obtained during a personal interview. If a personal interview is not conducted questions in this section are not asked. Also, a minimum of 20 consumers must complete part III for these data to be reported.

Every data element or response category on the NC-TOPPS interview is not displayed in this report. In production of this report data are cleaned and apparent duplicates removed prior to preparing the tables and charts. Due to this and potential timeframe differences, charts and tables contained in this report may not match those obtained from online queries.

This feedback report is available to the NC Division of Mental Health, Developmental Disabilities and Substance Abuse Services (NC DMH/DD/SAS), Local Management Entities (LMEs), and providers. Additional information about NC-TOPPS and pdf copies of the online NC-TOPPS interviews are located at: <http://nctopps.ncdmh.net/>.

### General Information on Interpreting Tables

**Percentage**

A percentage is the number of clients with a characteristic or behavior divided by all the clients in the group of interest multiplied by 100. Percentages will be designated with a % sign next to the number.

**Missing Data**

Some of the NC-TOPPS forms entered in the system have a particular item or question left blank. In calculating the means, medians, and percentages in cells of questionnaire items, this missing data is excluded from the calculation. For example, program X may have submitted 50 interviews but in 2 of the interviews, gender was left blank. When the percent of males is calculated, the 25 males are shown as 52% (25/48\*100).

**Denominator**

The denominator for nearly all percentages is the number of cases shown on the bottom left of the page minus item missing data. All exceptions to this general rule are **specifically noted** with appropriate text in the graphic or table. This text will state which group is included or excluded from the denominator, such as "of those in the labor force" or "of those with children."

**Multiple Response**

"Multiple response" indicates a "mark all that apply" type question in which more than one response to a question is allowed. Total responses may add to greater than 100%. Examples are health insurance or diagnoses. This is in contrast to items such as gender where only a single response is allowed.

**Time periods of behaviors measured**

Behaviors are measured at several time periods including the past year, the past 6-months, the past 3-months, the past month, or since last interview. For Initial Interviews, the time periods can generally be construed to mean the time period before treatment begins. For Update Interviews the time is measured from the time at which the interview occurs back one month, 3-months, or since the last interview.

**Definitions of terms**

The Appendix at the end of the report gives definitions of acronyms, abbreviations, and other terms used in this report.

**Notes:**

Mental Health consumers who are also being treated for substance abuse (co-occurring) are included in this report.

**Statewide Adult Mental Health Consumers  
Initial Interviews Matched to 3-Month Update Interviews  
Initial Interviews Conducted July 1, 2009 through June 30, 2010**

**Initial Interviews column**                      Shows the unduplicated number of Initial Interviews conducted July 1, 2009 through June 30, 2010.

**Updates Matched column**                      Shows the number of consumers who had an Initial Interview and who also had a 3-Month Update Interview done through December 31, 2010.

**Percent Matched column**                      The percent of Initial Interviews that also had a 3-Month Interview.

<b>LME</b>	<b>Initial Interviews</b>	<b>Updates Matched</b>	<b>Percent Matched</b>
Alamance-Caswell	436	166	38.1%
Albemarle	517	311	60.2%
Beacon Center	594	328	55.2%
CenterPoint	719	377	52.4%
Crossroads	805	345	42.9%
Cumberland	635	338	53.2%
Durham	1,571	1,042	66.3%
East Carolina	1,044	639	61.2%
Eastpointe	1,176	744	63.3%
Five County	563	283	50.3%
Guilford	1,049	532	50.7%
Johnston	67	23	34.3%
Mecklenburg	1,638	865	52.8%
Mental Health Partners	161	110	68.3%
Onslow-Carteret	361	205	56.8%
Orange-Person-Chatham	326	155	47.5%
Pathways	1,385	849	61.3%
PBH	815	458	56.2%
Sandhills	1,111	507	45.6%
Smoky Mountain	1,674	856	51.1%
Southeastern Center	958	659	68.8%
Southeastern Regional	1,854	1,153	62.2%
Wake	1,181	590	50.0%
Western Highlands	1,399	478	34.2%
<b>Total</b>	<b>22,039</b>	<b>12,013</b>	<b>54.5%</b>

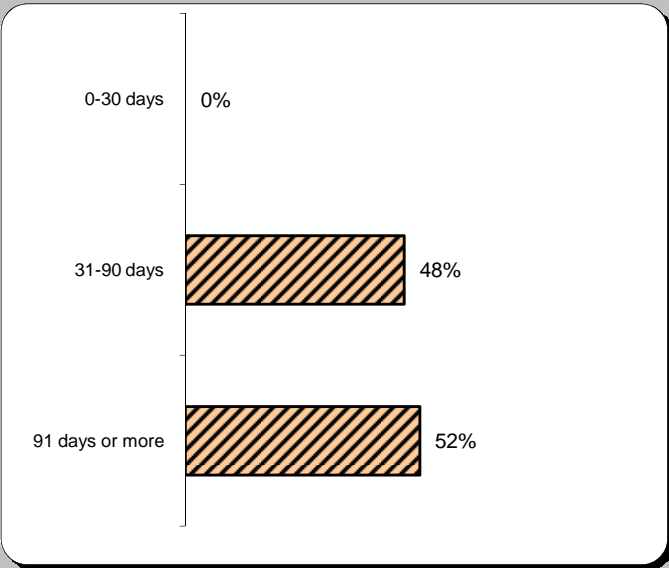
**Notes:**

\* Only one Initial Interview per consumer is included in this report. Different totals of Initial Interviews may be shown in other reports.

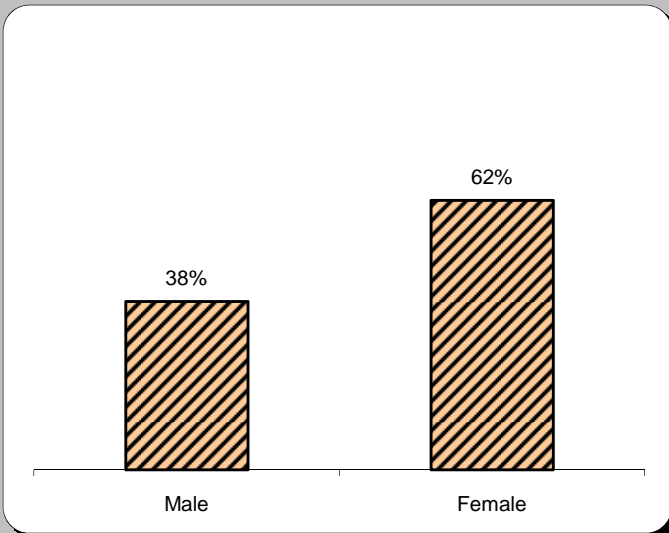
**Part I**

This report is based on the 12,013 consumers who had both an Initial interview and a 3-month Update Interview. The following section describes characteristics of these consumers and their treatment.

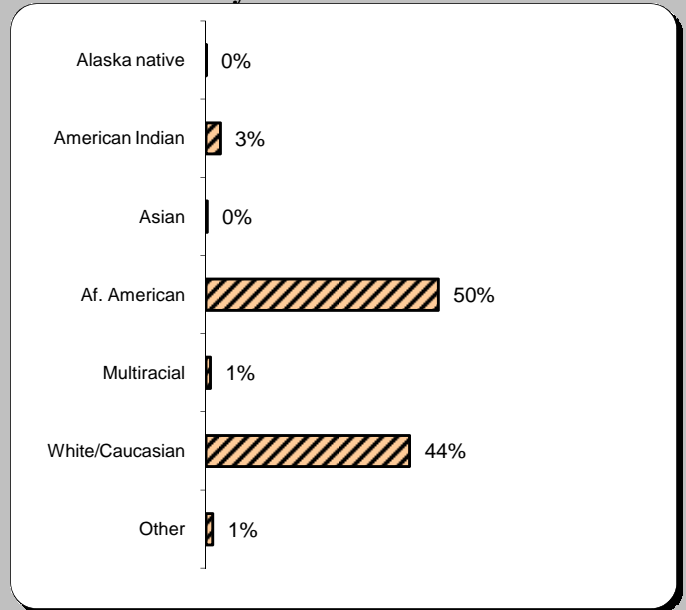
**1-1: Days Between Initial and Update Interview**



**1-2: Gender**



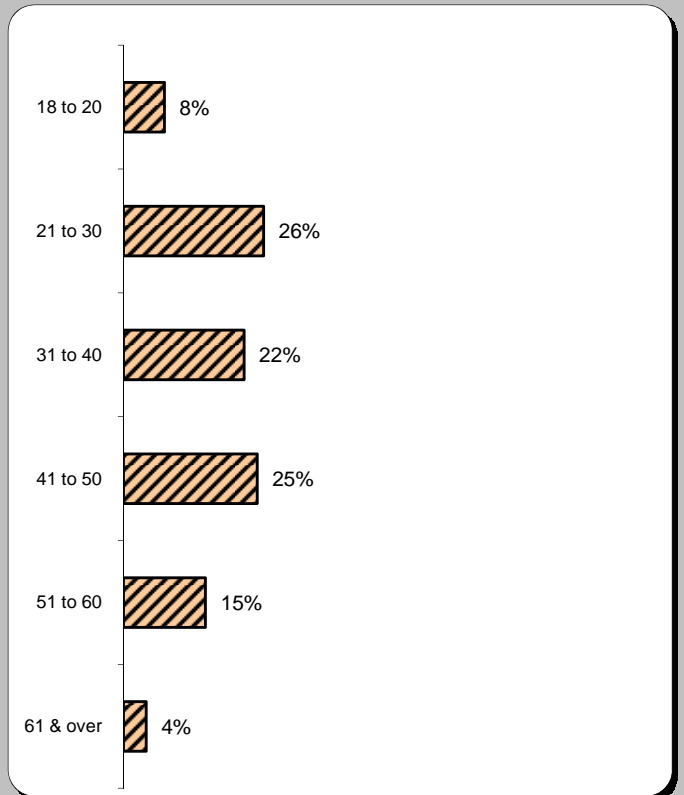
**1-3: Race/Ethnicity**



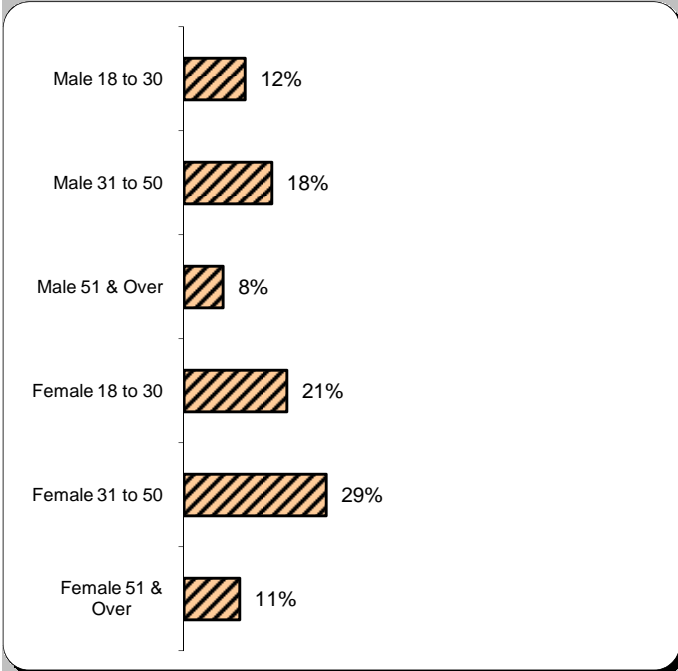
**1-4: Hispanic**

2% of Statewide consumers are Hispanic.

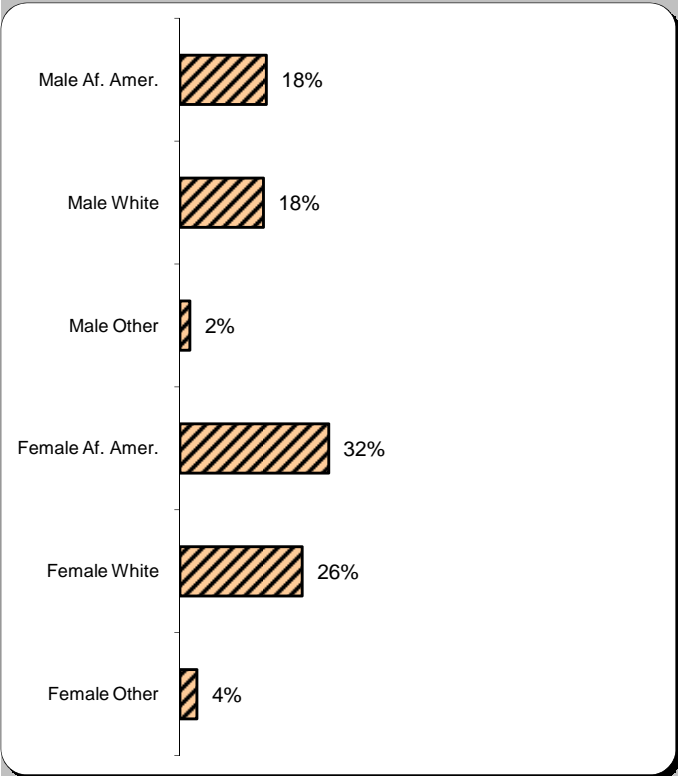
**1-5: Age Group**



**2-1: Gender and Age**



**2-2: Gender and Ethnicity**



**2-3: Co-Occurring Status at Update**

Services/Supports Area	%
Mental health only	67%
Mental health and substance abuse (co-occurring)	33%

**2-4: Co-Occurring Consumers, Type of Treatment Professionals Providing Services/Supports**

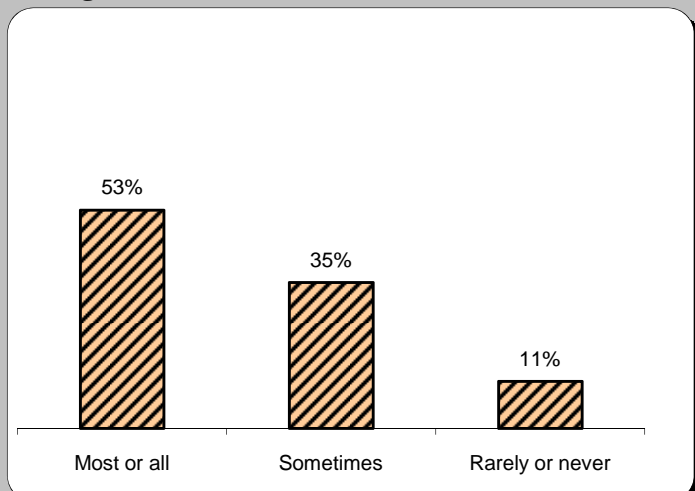
Type of Qualified Professional (QP)	Number
QP in mental health	1127
QP in substance abuse	247
QP in both	2616
Total Co-Occurring Consumers	3990

**2-5: DSM-IV Diagnoses at Update**

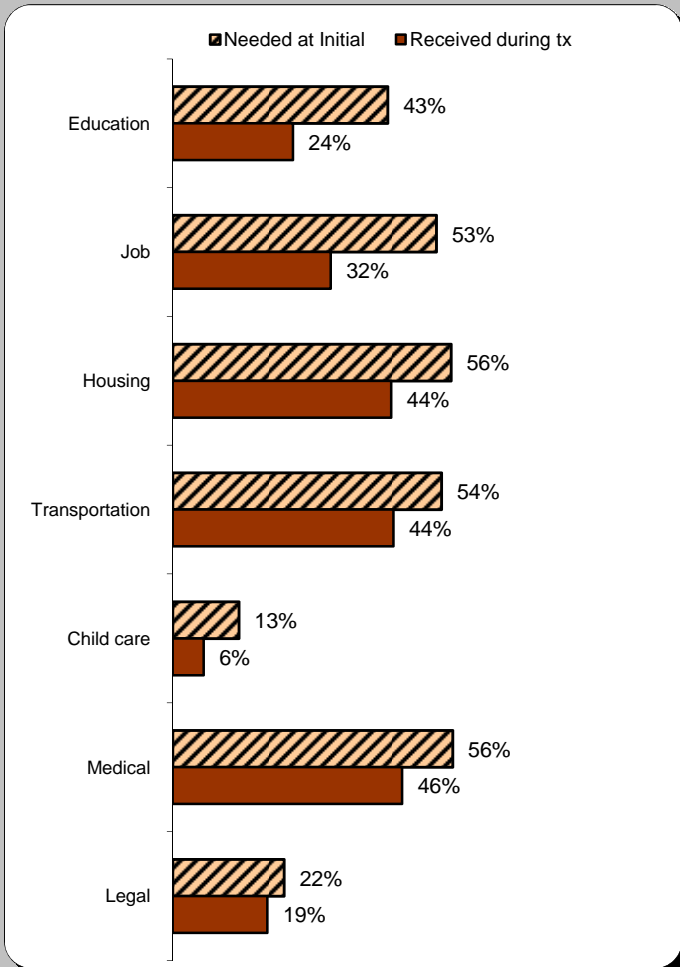
Diagnostic Category	%
Major depression	44%
Bipolar disorder	25%
Schizophrenia	22%
Anxiety disorder	18%
PTSD	16%
Personality disorder	8%
Alcohol abuse	9%
Alcohol dependence	16%
Drug abuse	12%
Drug dependence	22%

Only most common diagnoses shown. Multiple response

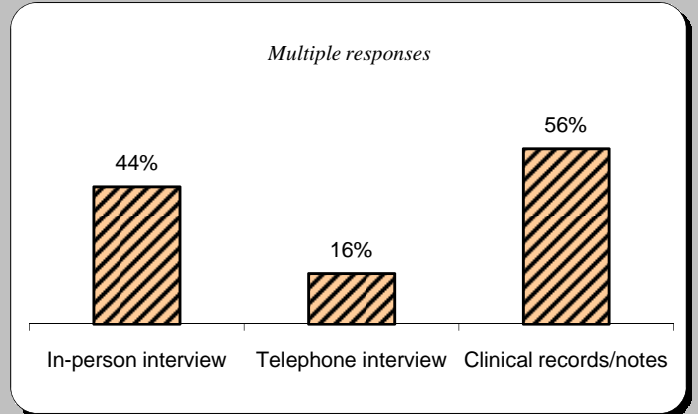
**2-6: Attendance at Scheduled Treatment Sessions, During Treatment Since Last Interview**



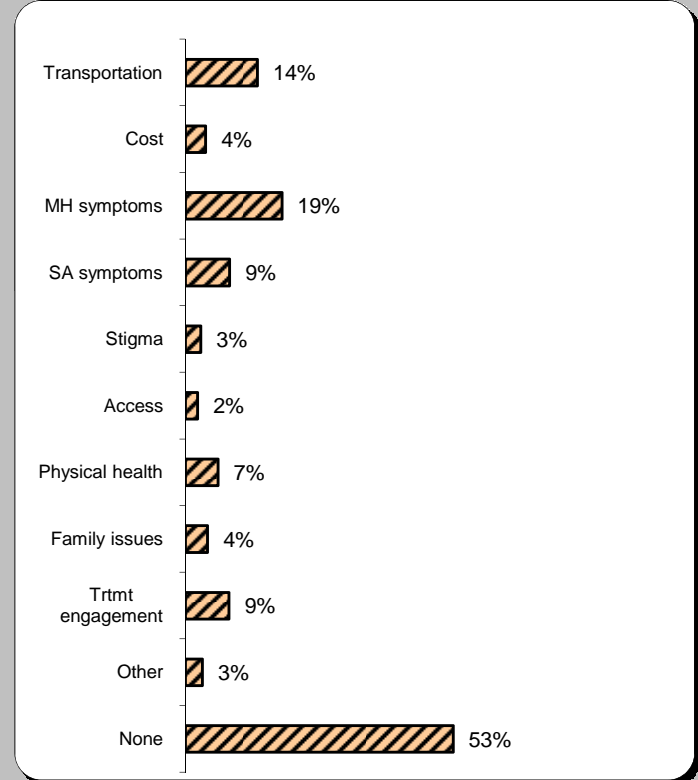
### 3-1: Services Deemed "Very Important" at Intake and Received During Treatment



### 3-2 Update Interview Data Collection Method



### 3-3 Barriers to Treatment



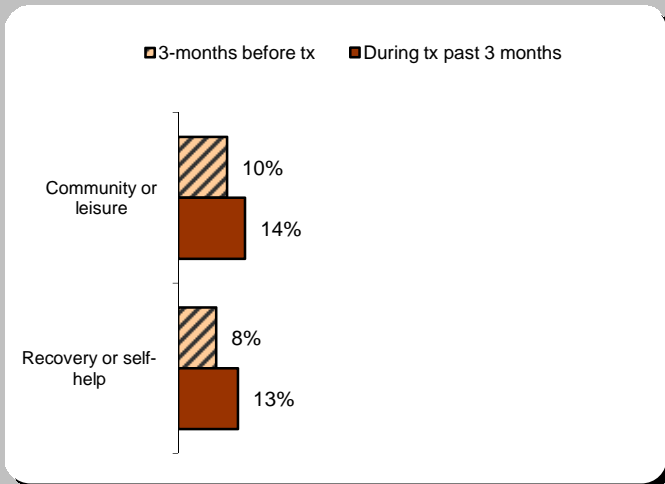
## Part II

Some graphs and tables compare information collected at the Initial Interview with information collected in the Update Interview. Initial Interview information is designed to be collected by means of a personal interview with the consumer. The preferred method for completing the Update items in this section is a personal interview; however, a telephone interview, or clinical records or notes are also used.

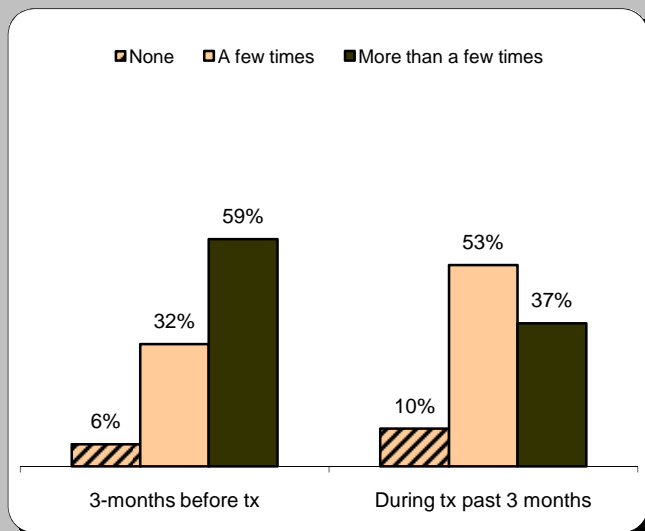
### 3-4: Employment

	3-Months before tx	Month during tx
% In labor force	53%	53%
Of those in the labor force...		
Employed full-time	6%	8%
Employed part-time	13%	17%
Unemployed (seeking work)	81%	75%

**4-1: Consumer Participation in Positive Activities (more than a few times)**



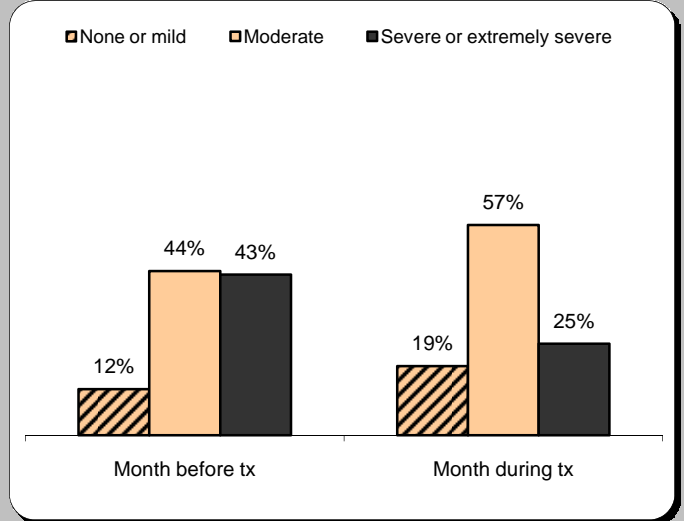
**4-2: How Often Problems Interfere with Work, School, or Other Daily Activities**



**4-3 Homeless Consumers**

	3-Months before tx	During tx past 3 months
In Shelters	564	335
Not in Shelters	253	124
Total Homeless	817	459

**4-4: Severity of Mental Health Symptoms**



**4-5: Psychotropic Medications at Update**

77% of Statewide consumers have a current prescription for psychotropic medications. Of those, 77% take their medication as prescribed all or most of the time.

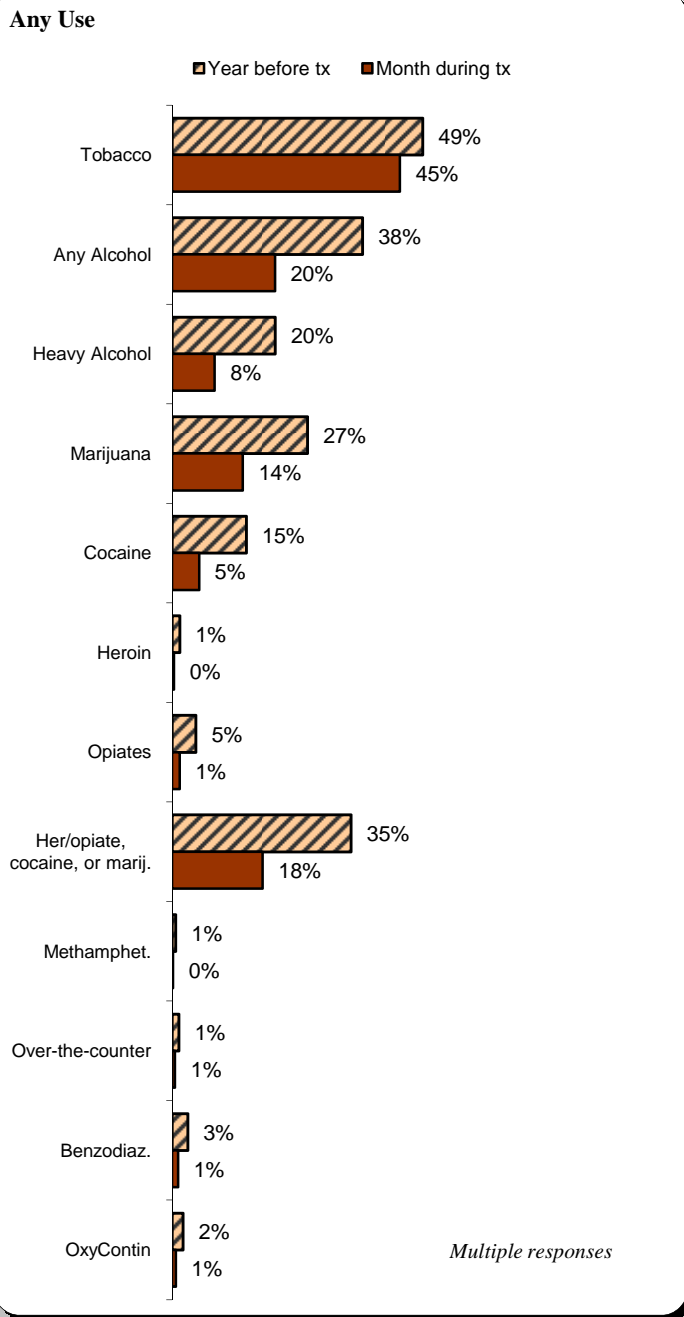
**4-6: Justice System Involvement**

14% of Statewide consumers were under correctional supervision at the time of their Update Interview.

**4-7: Arrests**

	Month before tx	Month during tx
Any arrest	5%	4%

**5-1: Substance Use**



**Part III**

Questions contained in Part III must be answered by the consumer. If the consumer is not available, these items are skipped and left blank. Therefore, these items often represent the responses of fewer consumers. Also, a minimum of 20 consumers must complete this section for these data to be analyzed.

**\* 7443 of the 12,013 (62%) of Statewide Update Interviews included a personal interview with the consumer.**

**5-2: Recent Births or Pregnancy Status**

There were 4704 females responding to Part III of the Update Interview. Birth and pregnancy among these women is shown below.

	Number
Given birth in past year	297
Currently pregnant	145
Uncertain about pregnancy status	54
In first trimester	36
In second trimester	43
In third trimester	57

**5-3: Behavior Problems and Symptoms**

	3 Months before tx	During tx, since last interview
Suicidal thoughts	41%	25%
Tried to hurt or cause self pain	13%	6%

**5-5: Violence Against Others**

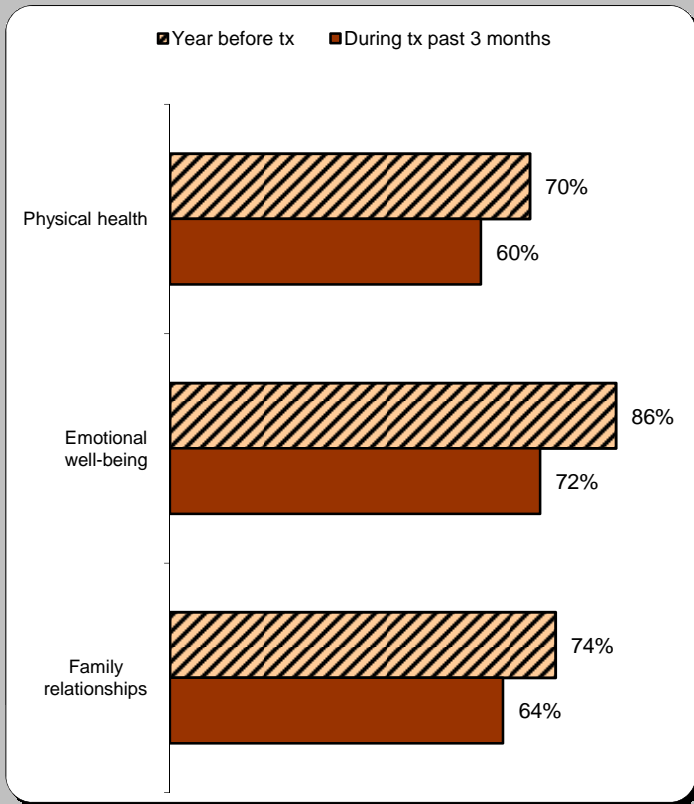
	3 Months before tx	During tx past 3 months
Hit/physically hurt another person	17%	11%

**5-6: Experienced Violence**

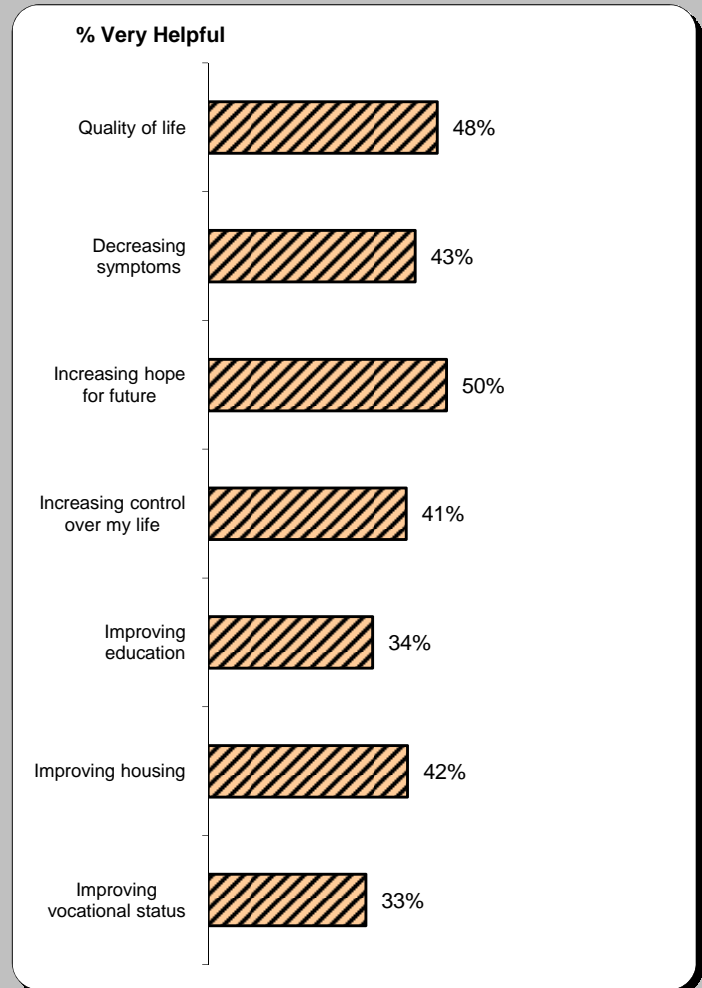
	3 Months before tx	During tx past 3 months
Physical violence	16%	10%
Sexual violence	2%	6%



**6-1: Consumer Ratings on Quality of Life (rated "fair" or "poor")**

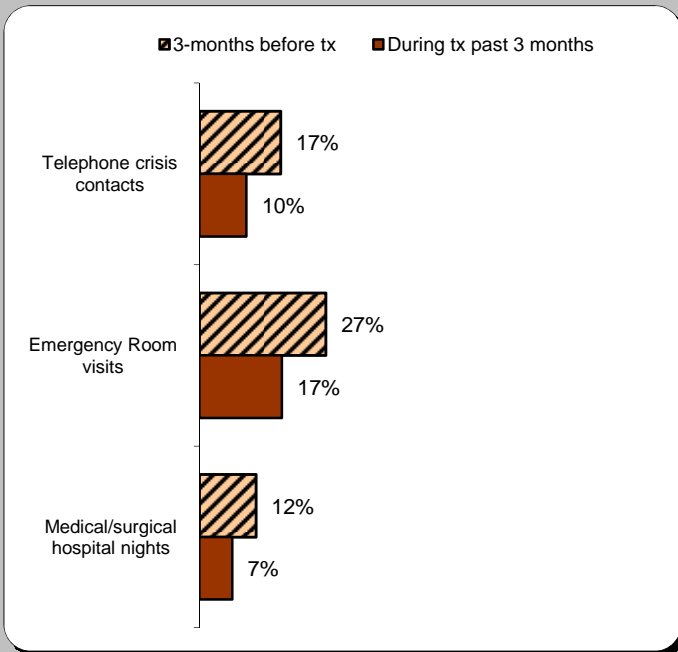


**6-3: Helpfulness of Program Services (of those for whom the service is applicable)**



Note: Zero percent may indicate not applicable for all consumers.

**6-2: Health Care Received**



**6-4: Family Somewhat or Very Supportive**

	Initial: Expect Support	During tx: Received Support
Family Support	84%	87%



**Appendix**  
**Statewide Adult Mental Health Consumers**  
**Acronyms and Abbreviations used in this Report**

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<b>Acronym or Term</b>	<b>Definition</b>
Af. Amer.	African American
Benzodiaz.	Benzodiazepine(s)
DSM	Diagnostic and Statistical Manual (Edition IV)
Her	Heroin
Inpt.	Inpatient
Marij.	Marijuana
Methamphet.	Methamphetamine(s)
MH	Mental Health
PTSD	Post-traumatic Stress disorder
QP	Qualified Professional
SA	Substance Abuse or Substance Abuser
Trtmt	Treatment
Tx	Treatment

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