



NCDHHS Child Welfare

Post-Permanency Support: Success Coach

“Liz, our Success Coach – she’s really an ally. When she comes to meet with me and Leeann... it’s someone who is with us, who wants us to be successful. She’s really an asset for our whole family.

– **Luke Setliff**
parent

Support After Adoption, Reunification, or Guardianship

The Success Coach Program offers free, voluntary, in-home support for families after permanency. This support helps families adjust, grow, and move forward together while building strong relationships and keeping children safe at home.

What is a Success Coach?

A Success Coach is a trained social worker who works with your family for up to two years based on your needs. Your Coach listens to you, learns about your family, and helps you set goals that make sense for your life. Support happens in your home or community, at a pace you choose.



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

**For more information, contact your
county department of social services
or visit [NCDHHS.gov/success-coach](https://www.ncdhhs.gov/success-coach)**

“These families... when I see them I think of the hard work and dedication that they’ve had to make it through challenging times and come out on the other side.

– **Sarah Bolick, MSW**
Success Coach Supervisor

“Success Coach is a lot more than somebody just there. They’re a friend... somebody that you can call on when you need them.

– **Mandy Gibson**
parent

“Success Coach is just doing what’s right. It’s what people need... it’s not another clinical service where a family has to go into an office to do therapy.

– **Chrissy Triplett**
Child Welfare Program Manager

How a Success Coach Can Help

Every family is different. Support may include help with:

- *Parenting or family communication*
- *Behavior or mental health concerns*
- *Schools or learning challenges*
- *Understanding how early trauma affects children*
- *Finding child care, medical care, or financial help*
- *Managing stress before it becomes a crisis*
- *Building routines and confidence as a family*

Who Is This Service For?

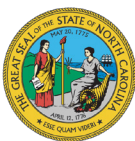
This service is for families who live in NC and have at least one child in their home who has been:

- *Adopted*
- *Reunited after foster care*
- *Placed through guardianship or custody from foster care*

The program is free, and choosing to participate is entirely up to you.

What Happens Next?

After receiving your completed referral, a Success Coach will contact you to learn more about your family and talk about next steps — together, and at a pace that feels right for you.



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