

## Transfer Between Families: Error Code 2050

In Crossroads 1.21 the **Transfer Between Families** screen will allow transfers to occur even when **Response Code 2050** is displayed during the transfer. **Response Code 2050** states “Benefit timeframe provided would overlap an existing benefit timeframe containing valid benefits for the Family, which is not allowed.”

Example: Sallie Sweden is being transferred to another family. The **In State Individual to Family Transfer Confirmation** looks like this:

**In State Individual to Family Transfer Confirmation**

Are you sure you want to make the following transfer?

**Current Family Information**

**Family ID**  
F00600004539

**Parent/Guardian**  
Holly Netherlands

**Address**  
874 Utopia Lane  
BOLIVIA, NC, 28422

**Individuals being transferred**  
Sallie Sweden

Food Category	Food Subcategory	Quantity	UOM
Eggs	Eggs Grade A Large White	1	Dozen
Breakfast Cereal	Breakfast Cereal	24	Ounces
Legumes	Bean/Pea, 4 Cans, 1 Dry, or Peanut Btr	1	Containers
Bread/Whole Grains	WW Bread or Whole Grains	32	Ounces
Fruit & Vegetable CVB	Fruit and Vegetables	\$9.00	\$\$\$
Juice 64	Juice 64 oz Fluid	1	Containers
Milk - Fat Reduced	Skim/Non Fat or 1% Milk	2	Gallons
Yogurt	Yogurt Low Fat 32 oz	1	Containers
Cheese	Cheese	1	LB

Before Transfer  After Transfer

**Current EBT Family Benefit Balance** Total Items: 9

Food Category	Food Subcategory	Quantity	UOM
Milk - Fat Reduced	Skim/Non Fat or 1% Milk	2	Gallons
Yogurt	Yogurt Low Fat 32 oz	1	Containers
Fruit & Vegetable CVB	Fruit and Vegetables	\$9.00	\$\$\$
Cheese	Cheese	1	LB
Juice 64	Juice 64 oz Fluid	1	Containers
Bread/Whole Grains	WW Bread or Whole Grains	32	Ounces
Eggs	Eggs Grade A Large White	1	Dozen
Breakfast Cereal	Breakfast Cereal	18	Ounces
Legumes	Bean/Pea, 4 Cans, 1 Dry, or Peanut Btr	1	Containers

**Benefits being transferred 08/13 - 08/30** Total Items: 9

Food Category	Food Subcategory	Quantity	UOM
Milk - Fat Reduced	Skim/Non Fat or 1% Milk	2	Gallons
Yogurt	Yogurt Low Fat 32 oz	1	Containers
Fruit & Vegetable CVB	Fruit and Vegetables	\$9.00	\$\$\$
Cheese	Cheese	1	LB
Juice 64	Juice 64 oz Fluid	1	Containers
Bread/Whole Grains	WW Bread or Whole Grains	32	Ounces
Eggs	Eggs Grade A Large White	1	Dozen
Breakfast Cereal	Breakfast Cereal	18	Ounces
Legumes	Bean/Pea, 4 Cans, 1 Dry, or Peanut Btr	1	Containers

Once the **OK** button is clicked on the **Transfer Confirmation** screen, the following EBT Response pop-up appears. **Note:** The transfer has already been completed successfully.

### Example of Response Code 2050

**EBT Response (1 of 2)**

**Request Summary**

Issue the following benefits for account number 960136705P identified by the serial number 135267389 for the benefit period 08/13/2019 thru 08/30/2019.  
 03/000 - Eggs Grade A Large White quantity of 1.00 DOZ.  
 05/000 - Breakfast Cereal quantity of 18.00 OZ.

Message Name	Response Code
AdjustBenefits	2050

**Response Summary**

Benefit timeframe provided would overlap an existing benefit timeframe containing valid benefits for the Family, which is not allowed.

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The popup can be closed by clicking on the **Close** button or the white x. Benefits transferred to the Receiving Family will have a status of **Voided** and the Reason “Client Moved/Returned” in the Food Instrument List.

After the transfer, the **Food Instrument List** (for the Receiving Family) looks like this:

Serial #	First Date to Spend	Last Date to Spend	Status	Issue Date	Print Date	Voided Date	Void Reason
135267390	8/13/2019	8/30/2019	Voided	8/13/2019		8/13/2019	Client Moved/Returned
135267389	8/13/2019	8/30/2019	Voided	8/13/2019		8/13/2019	Client Moved/Returned

Even though the transferred food benefits have a status of **Voided**, some transferred food benefits may be available on the **Shopping List**. In this example, the “Benefits Being Transferred” are on the **Shopping List** but the “Benefits to cover Change in Family Issuance Day” are not. There will be a gap in benefits for this child from 8/19/19 through 8/30/19 since the next available issuance is 8/31/19. Other examples may result in different **Shopping Lists**.

Shopping List Remaining Benefits					Report Date: 08/13/2019
North Carolina WIC Program					
Date: 08/13/2019					RDD: 1.1.12.1.8
Family ID: 960136705P					
Head of Household: Sallie Sweden					
		Benefit Balance:			
Benefit Month	Serial Number	Quantity	UOM	Description	
8/13/2019 thru 8/18/2019	135267392	\$9.00	\$\$\$	Fruit and Vegetables	
	135267392	1	CTR	Cheese	
	135267392	1	CTR	Juice 64 oz Fluid	
	135267392	32	OZ	WW Bread or Whole Grains	
	135267392	1	DOZ	Eggs Grade A Large White	
	135267392	18	OZ	Breakfast Cereal	
	135267392	1	CTR	Bean/Pea, 4 Cans, 1 Dry, or Peanut Btr	
	135267392	2	GAL	Skim/Non Fat or 1% Milk	
	135267392	1	CTR	Yogurt Low Fat 32 oz	

<input checked="" type="checkbox"/>	Category	Participant	Certification End Date	Jul	Aug	Sep	
<input checked="" type="checkbox"/>	Child	Sallie Sweden	6/18/2020	Issued	Full	Full	<a href="#">Change Rx</a>

▼ FDTS: 8/31/2019 - LDTS: 9/29/2019		Total Items: 9	
Food Category	Subcategory	Quantity	UOM
Milk - Fat Reduced	Skim/Non Fat or 1% Milk	3	Gallons
Yogurt	Yogurt Low Fat 32 oz	1	Containers
Fruit & Vegetable CVB	Fruit and Vegetables	\$9.00	\$\$\$
Cheese	Cheese	1	LB
Juice 64	Juice 64 oz Fluid	2	Containers
Bread/Whole Grains	WW Bread or Whole Grains	32	Ounces
Eggs	Eggs Grade A Large White	1	Dozen
Breakfast Cereal	Breakfast Cereal	36	Ounces
Legumes	Bean/Pea, 4 Cans, 1 Dry, or Peanut Btr	1	Containers

## Transfer Between Families: Error Code 2050

**When encountering a Transfer with Response Code 2050, complete the following steps:**

1. View the **Shopping List** in the Receiving Family to determine if any food benefits have been transferred for the current month.
2. Go to the **Issue Food Instruments** screen to determine the next issuance date for the transferred individual.
3. Determine if there is a gap in benefits.
  - a. If no gap in benefits exist, issue the future months.
  - b. If a gap in benefits exists, call the NSB Customer Service Desk.

This issue has been reported to the EBT computer vendor and is scheduled to be fixed with the upgrade to 1.23, which is planned for August 2020.