

Keys to the Community What's Happening with TCL and Olmstead

MONTHLY NEWSLETTER MARCH 2023 ISSUE 5

Learn more a<u>bout Olmstead: Here</u>

TCL CHAMPIONS MAKING A DIFFERENCE

In-Reach is an engagement, education and support effort designed to fully inform adults who have a serious or persistent mental illness (SMI/SPMI) about community-based mental health services (including Individual Placement and Support- Supported employment (IPS-SE)), supportive housing options and includes, but is not limited to, the availability of tenancy support services and rental assistance.

This month TCL recognizes Kristie Mathis, an In-Reach Specialist at Vaya Health. While engaging with an individual Kristie realized she needed to be more creative to establish a rapport and gain his trust. Kristie collaborated with a coworker to create individualized, person-centered visual aids that were effective and kept the individual engaged and focused while Kristie educated him about TCL and completed the In Reach/Transition tool. Kristie's outside-the-box thinking is a great example of a solution focused approach!



DISCHARGE & TRANSITION PROCESS

In collaboration with all six LME/MCOs, DHHS conducted a series of virtual Informed Decision-Making (IDM) trainings to re-educate In Reach Specialists about the purpose of the IDM tool and to incorporate peer-to=peer learning into our staff training plan. DHHS identified four In-Reach Specialists to lead the IDM training session: Miketta Hines from Alliance Health; Rashedah George from Eastpointe; and Susan Buchanan & Marie Collins from Vaya Health.

The trainings were a success and highlighted several key topics such as engagement, rapport building, effective ways to conduct informed-decision making with guardians, best practices for educating individuals about community-based services and supports and the benefits of supportive housing. There was a total of 163 participants that attended the four trainings, with some participants attending more than once.

<u>RSVP/DIVERSION</u>

The NC DHHS has a new RSVP URL effective on 1/9/23. The new link can be found on our DHHS TCL webpage under Referral Screening Verification Process (RSVP) :

<u>https://www.ncdhhs.gov/about/department-initiatives/transitions-</u> <u>community-living or the direct link can be accessed at</u> <u>https://www.myhousingsearch.com/nc/rsvp</u> For more information, email Sam Hedrick: sam.hedrick@dhhs.nc.gov

Secretary Kody Kinsley 🤣 @KodyKinsley

@NC_Governor's budget transforms our system of care and supports, aligned with #Olmstead, for North Carolinians living with #disabilities.

- \$17M to expand our Transitions to Community Living Initiative

CHECK US OUT ON TWITTER!

- \$10M to expand competitive integrated employment

(1/7)

1:33 PM · Mar 15, 2023 · 1,908 Views

PEER SUPPORT

DHHS is helping LMEMCOs fund Peer-run organizations to increase TCL individuals' success engaging and thriving in their communities:

- Asheville Buncombe Community Christian Ministry Vaya
 - Buncombe, Henderson, Haywood, Madison, McDowell, and Transylvania Counties.
- Alliance of Disability Advocates NC and Disability Advocates Center Alliance, Eastpointe, and Sandhills Center
 - Alamance, Caswell, Guilford, Randolph, and Rockingham Counties.
- Promise Resource Network Alliance
 - Mecklenburg County
- Solutions for Independence Partners

Davidson, Davey, Forsyth, Stokes, Surry, and Yadkin Counties

DHHS will continue its work with LMEMCOs to contract with peer-run agencies to expand this vital TCL support.

ACKNOWLEDGING PEERS

The shortage of direct care workers has become a national crisis. Finding certified peers with lived experience that are dedicated to working with individuals with SMI/SPMI in Transitions to Community Living, is an even bigger challenge. Despite these challenges, some peers have stuck with TCL through thick and thin and it's time to acknowledge your loyalty and dedication. DHHS would like to recognize and celebrate the following peers for their tenure and years of service with TCL. Click <u>here</u> for details.

TCL NUMBERS

Total Housed as of February 28 : **3291** February total slots requested: **49**

- From ACHs: 12
- From State Hospitals (Pop 4): 7
- From Diversion (Pop 5): 30



TCL Years of Service is <u>></u> 5 years:

🗏 Alliance
∃7 years
Charline Mangum
□ 6 years, 4 months
Jacqueline A. Blackwell
= Eastpointe
≡9 years 5 months
Rhonda White
⊟ 6 years 3 months
Linda Pennix
■6 years 2 months
Kimberly Boyd
= 6 years
Tracy Sparks
= 5 years 6 months
Pamela Jones
= 5 years
Rockela Garrett
- Partners
= 9 years 6 months
Linda Grob
■8 years In reach now does follow along in TCL
James Kithcart
■7 years and 9 months
Sharika Howell
■7 years In Reach now does follow along with TCL
Cindy Payne
■6 years and 4 month
Gerri Logan
■ 5 years and 5 months
Greg Mathews
Sandhills
■7 years
Michelle Wright
Scott Smith
6 years 8 months
Mona Aguilar
■ 6 years 3 months
David Girod
⊟ Trillium
∃6 years
April Koch
⊟ Vaya
9 years 10 months
George Rucht
∃7 years
Vanessa Fitzgerald
⊟ 6 years and 8 months
Chris Smith

TCL Years of Service is 1 to 4 years:

 TOL TEATS OF SELVICE IS I to 4 years.
Alliance
4 years and 6 months
Shelda Askew
4 years 3 months
Demetrius Hunter
3 years, 6 months
Sherrica S. Knowles Bobby Harrington
■3 years 3 months
Brandy Brown
2 years 6 months
Miketta A. Hines
2 years
Angie K. Love (Kennedy)
1 year, 4 months
Wykina McCall-Hackney
1 year 4 months
Javonne Green
Akeebia Crouch
Eastpointe
Rashedah George ∃4 years 8 months
Mary Nelms
■ 2 years 6 months
Nakia Pearson
∃ 1 year, 7 months
Janice McMillian
∃1 year, 4 months
Fonda Whitted
∃ 1 year, 2 months
Russell Hass
Partners
A yearsIn reach 4 years does TCL follow along now
Crystal Foy A years and 4 months
James Ragland
2 years 4 months
Heather Gragg
1 year In Reach now does follow along with TCL
Dorothy Woods
1 year and 6 months
Julie Simpson
Sandhills
Duane Nealey
□ 2 years
Lori Lilley
⊟Vaya
4 years
Laura Barber
□ 3 years 6 months
Susan Buchanan
3 years 1 month
Kristie Mathis
2 years 4 months
Jessie Serrano
Jessie Serrano Billie Moreland
Jessie Serrano Billie Moreland 1 year 6 months
Jessie Serrano Billie Moreland J year 6 months Barbie Olander
Jessie Serrano Billie Moreland I year 6 months Barbie Olander I year 5 months
Jessie Serrano Billie Moreland 1 year 6 months Barbie Olander 1 year 5 months Daniel Miller
Jessie Serrano Billie Moreland I year 6 months Barbie Olander I year 5 months
Jessie Serrano Billie Moreland 1 year 6 months Barbie Olander 1 year 5 months Daniel Miller 1 year 5 months
Jessie Serrano Billie Moreland 1 year 6 months Barbie Olander 1 year 5 months Daniel Miller 1 year 5 months Marie Collins